

# One broken step leads to DreamMaker® remodel

Renovating your home is a choice, but sometimes the decision is made out of necessity. That was the case for Dr. Burton Reifler and wife Frances, whose renovation projects started with a broken step.

It began one day when Mrs. Reifler was taking out the trash. As she descended the stairs of her home's wooden deck, a step broke underneath her foot. The potentially dangerous situation prompted the couple to replace the wooden deck with a solid deck. Realizing the large scope of the project, they looked to professionals for the job.

Residents of Winston-Salem since 1987, the Reiflers knew the name DreamMaker was synonymous with quality.

"We knew about (DreamMaker) and their good reputation from friends and neighbors," says Frances. With that in mind she hired the company for the project.

Work on the deck began in September 2007 and by April 2008 the Reiflers had a solid deck complete with bluestone columns, a fresh coat of paint, and the peace of mind that came with having a sturdier, safer outdoor deck.

Burton and Frances were impressed with the caliber of DreamMaker's work on their outdoor deck. DreamMaker had impressed them enough, in fact, that in November 2009 the couple decided to hire the company to transform their basement into a livable space.

The basement was a huge undertaking. The crawlspace first had to be "dug-out." Once in the basement, DreamMaker re-poured concrete, added cinder block columns and worked on the electrical system and plumbing. By February 2010, the Reiflers did not recognize their basement. "Now it's nice and bright," describes Frances.



Dr. and Mrs. Reifler have multiple uses for their transformed basement. In addition to being used as a laundry and storage room, the basement is also used as an art studio when their daughter, an artist, visits and as a playroom for their grandchildren.

Completely satisfied with the two projects DreamMaker had done for them so far, the Reiflers asked them back a third time. More than a year and a half had passed between the deck and the basement renovations, but this time Frances and Burton didn't hesitate to move on to the next project, a kitchen renovation.

"As soon as the basement was done, DreamMaker started on the kitchen,"

Mrs. Reifler says, adding that no changes had been made in the kitchen in the last 25 years. "We love the layout of our kitchen, but we wanted to update it."

DreamMaker refinished the cabinetry, updated the kitchen's hardware, and installed granite countertops, stainless steel appliances, a tile backsplash and new floors. DreamMaker also worked on the adjoining butler's pantry.

As with the deck and basement renovations, the Reiflers are more than content with the kitchen renovation. Not only did the final results of the projects meet their expectations, they were equally impressed with the care and attention to detail the DreamMaker

crew demonstrated during every step of the process. DreamMaker managed to make both husband and wife happy. Frances loves the renovated areas of their home, and Burton appreciates "that there were no surprises when the bill came."

"They are very easy to work with and helpful," Frances says. "When they made suggestions, it would benefit us by making something more visually pleasing or more functional. When you figure out that what you need is right there, you realize that DreamMaker helped make the home more livable and comfortable, as well as aesthetically pleasing. They carefully planned every work space."

Although DreamMaker is not the first renovation company Dr. and Mrs. Reifler have worked with, they will certainly be the only contractor the couple will work with from now on.

Don't make a misstep when hiring a contractor. Take your cue from Burton and Frances Reifler and trust the company your friends and neighbors have learned to rely on for all their comprehensive renovation, design/build and restoration services – DreamMaker Bath & Kitchen of Winston-Salem, a division of Anderson-Moore Builders, Inc.

If you would like additional information about DreamMaker Bath & Kitchen of Winston-Salem, a division of Anderson-Moore Builders, Inc., stop by their design center located at 425 West End Blvd. or call (336) 722-4818 to schedule a complimentary design consultation. You can also visit their website, <http://dreammakernc.com>, to view completed projects.

